Content on the Jumbotron Help Sheet

We have many options for content on the sreen. We are happy to work with you to find the best use of your screen rental. Whatever you want to play on the screen, please discuss ahead of time so we can be fully prepared and provide the best service for your event.

Proivde FUV Files to Play On Our Media Player:
- Still images: Jpeg @ 1920 x 1080 HD resolution
- Video files: Mp4 @ 1920 x 1080 HD resolution
- note other size will work however low res files may look soft or fuzzy

PowerPoint
- Size your PPT to be 16:9 for FireFly SS and 16:10 for DragonFly
- **Option 1:** Save as Jpegs. This will save your slides as individual image files
- Provide those files to us and we will load in our media player to play on a loop
- **Option 2:** Provide us a laptop to play your with your show loaded.
- Make sure your laptop has an HDMI output port

DVD
- For movie showings, provide the actual DVD, not a burned copy, or Blu-ray disc
- Besides movie showings, we no longer prefer DVDs as a way to play content
     - If you are using this method, provide us with a DVD disc
     - Make sure it authored to play on a home DVD player and not a data diss to transport files
     - We recommend you test it on a DVD player box, not a computer
- You can author to loop or we can we program to loop

Plug Your Existing Signals Into Our Swicher/Processor
- You may have your own production crew or other equipment you want to play on the screen
- SDI and HDMI are the most common connections
- DVI and others may also be possible. We carry convertors, adaptors, and more to help most situations
- Please contact us before if you are planning to plug into our screen to work out details

Streaming and Dish TV
- Please call to discuss. We carry a number of in-house solutions for live TV or streaming options

Complex Productions
- Please call to discuss. We have specialized equipment to be able to handle most situations, but may not carry everything at all times. That is why it is important to discuss expectations for the screen well before so we can all necessary gear and personnel to handle the job. We carry equipment to handle the most common situations that may come up, but only bring extra gear based on the job.

Getting Files to Fire Up
- If using our media player send to our dropbox:
     https://www.hightail.com/u/jumbotron
- Try to send a week before the show
- We will load into our media player to test
- Send us a list of all files to make sure all is recieved
- Try to send all files at one time
- Straglers provide at show via usb drive for pc
     -Most files will work, but if we don't receive ahead of
      time, there are no guarantees

Audio In Your Files
- Make sure to discuss your audio needs with us up front
- We can provide a PA system
- Or we can plug into your event PA system
     - Have your audio co drop an XLR cable at screen
- It is important we do not have two competing PA systems

A Note About Screen Sizing & Scaling
Most of our screens vary a little in size because the
LED tiles are different sizes. This is common
from each manufacutrer. Because of this, we
provide some general sizing to get us close to
fill the screen. However, we may use a small amount
of scaling to fill the screen, or leave a little black
top & bottom or left and right depending on the
source images. Call us for exact pixel dimesions for
critical applications or available options. For most
situations, create content in this format:

- 1920 x 1080 resolution
-Jpegs for images
-MP4s for videos

Important: Please call ahead to discuss content for your
screen so we can prepare with the necessary equipment
and personnel.

FireUp VIDEO